



Cepero Pediatrics  
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## Cepero Pediatrics practices as a Medical Home. So what does that mean?

### As your doctor, we promise to:

- Learn about your lifestyle, goals, preferences, and suggest treatments that make sense for you.
- Treat your illnesses and help you maintain good health.
- Remind you to stay up to date on your well exams and vaccines
- Connect you with other members of your care team (lactation counselors, allergy specialists, asthma specialists, etc.)
- Be available to you after hours for your urgent needs.
- Notify you of test results in a timely manner.
- Communicate clearly with you so you understand your conditions and medications.
- Respond promptly to any questions that you may bring to us.
- Help you make the best decisions for your care based on your preferences.
- Give you information about classes and other services that can help you learn more about your conditions and maintaining good health.

### As our patient, we ask that you:

- Come to each visit with any updates on medications or dietary supplements you're using, and questions you may have.
- Let us know if you've seen other health care providers.
- Keep scheduled appointments or call to reschedule or cancel as early as possible.
- Learn about your condition and what you can do to stay well.
- Follow the plan that we have agreed is best for your health.
- Take medications as prescribed.
- Call us if you do not receive your test results within two weeks.
- Contact us after hours only if your issue cannot wait until the next work day.
- If possible, contact us before going to the emergency room so someone who knows your medical history can care for you.
- Agree that all health care providers in my care team will receive all information related to your health care.
- Pay your share of any fees.
- Give us feedback to help us improve our care for you.

### How you can contact us:

- During office hours – 941-764-7923 or through the patient portal for non-urgent issues
- After hours – 941-764-7923
- Website - <https://www.ceperopediatrics.com/>

### Our office hours:

Monday	7:00am-5:00pm
Tuesday	7:00am-5:00pm
Wednesday	7:00am-5:00pm
Thursday	7:00am-5:00pm
Friday	7:00am-5:00pm

We are closed daily from 12pm-1pm for lunch and closed every Saturday and Sunday

**Educational Resources:** <https://www.ceperopediatrics.com/important-websites.html>